

Set Up E-mail on an iPhone

For 1&1 Mail Basic accounts.

The images used in this guide reflect the **iOS 9.1** operating system. Your screens may differ slightly.

Step 1

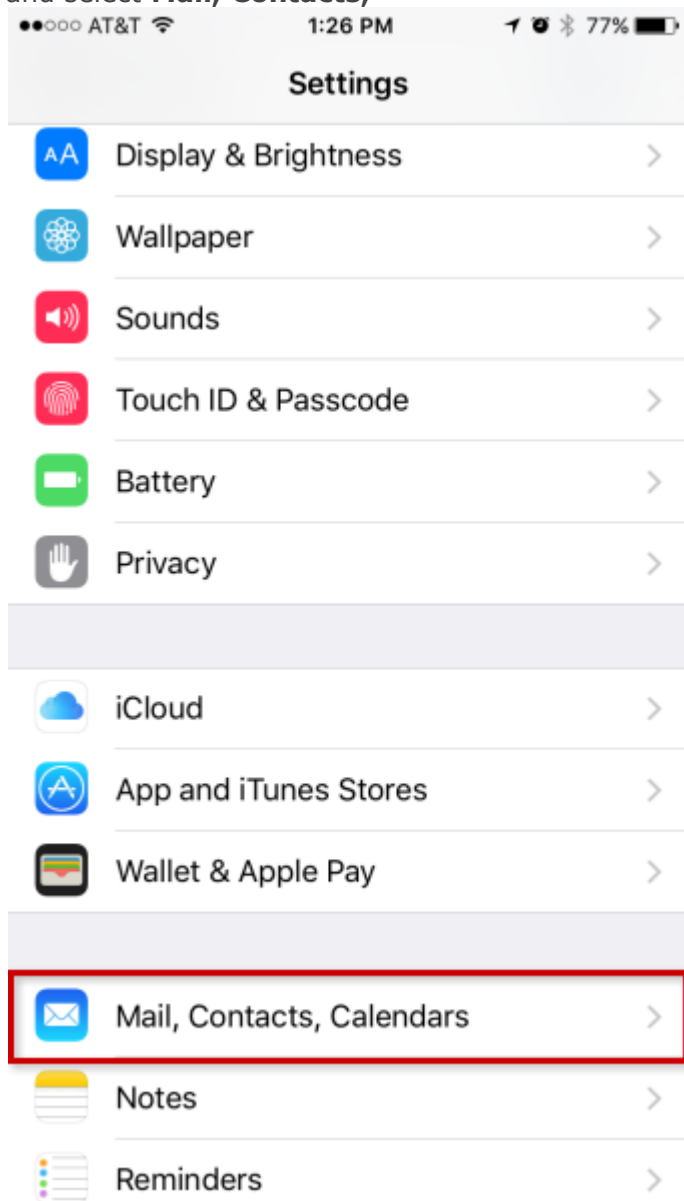
Find and click **Settings** on your iDevice.



iPhone home screen

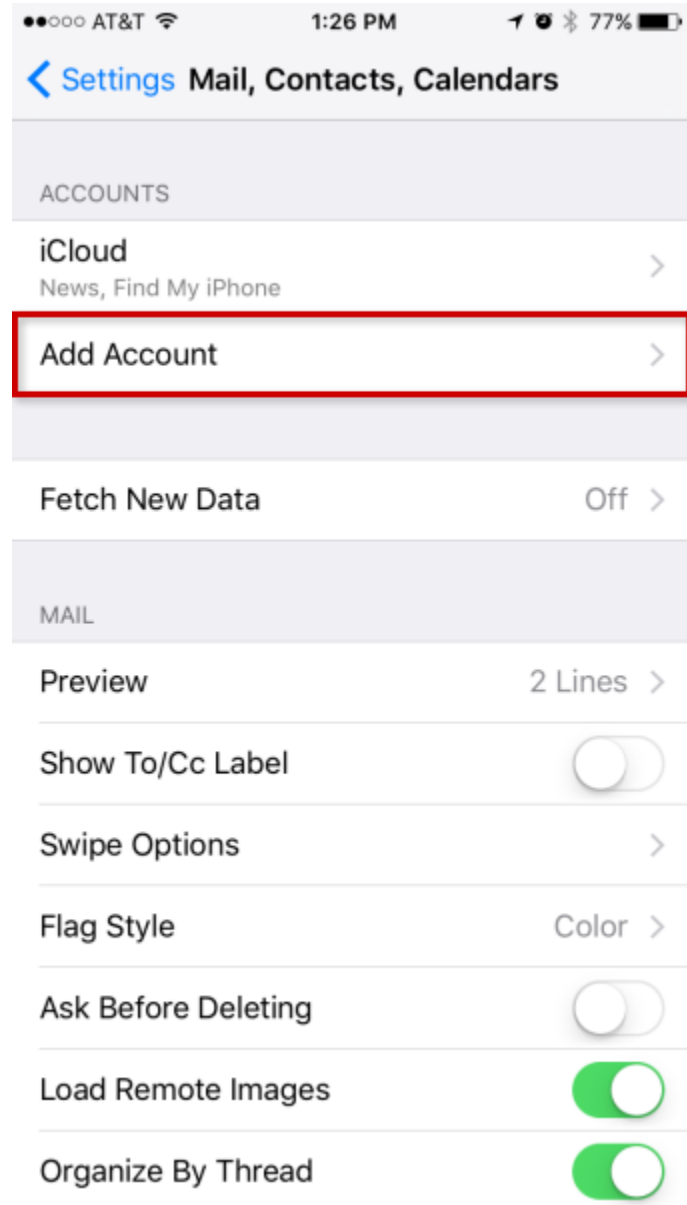
Step 2

Scroll down and select **Mail, Contacts,**



Calendars.
Settings menu
Step 3

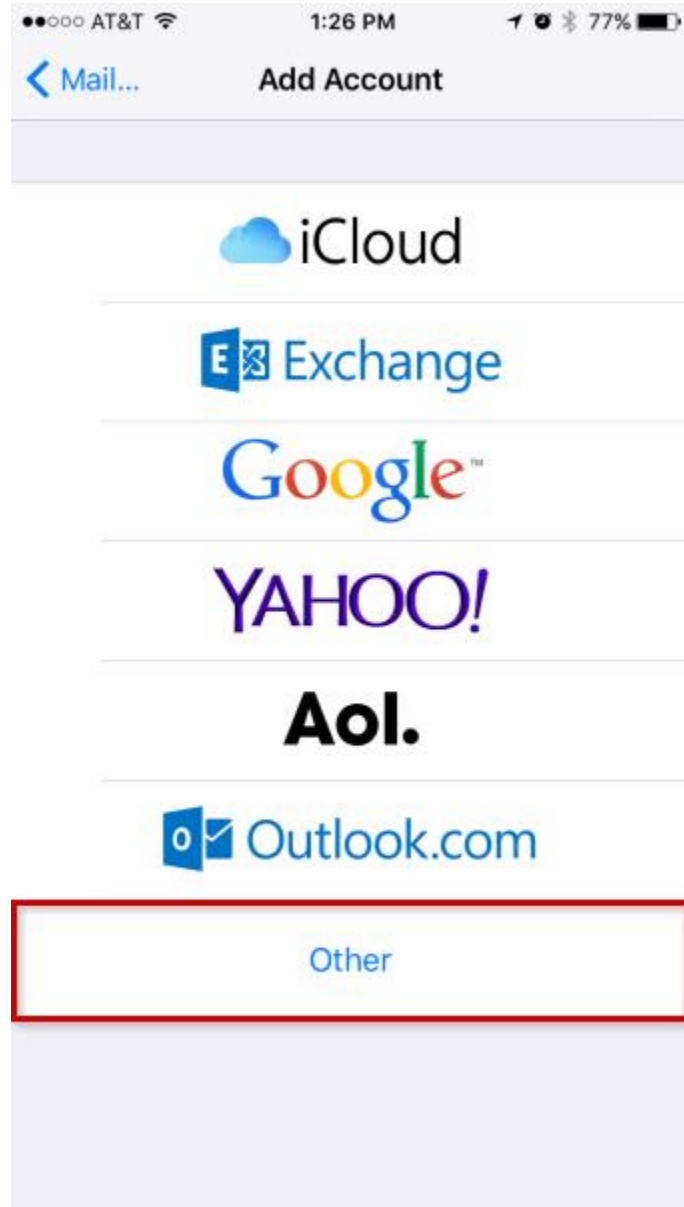
Select **Add Account...**



Mail, Contacts, Calendars screen

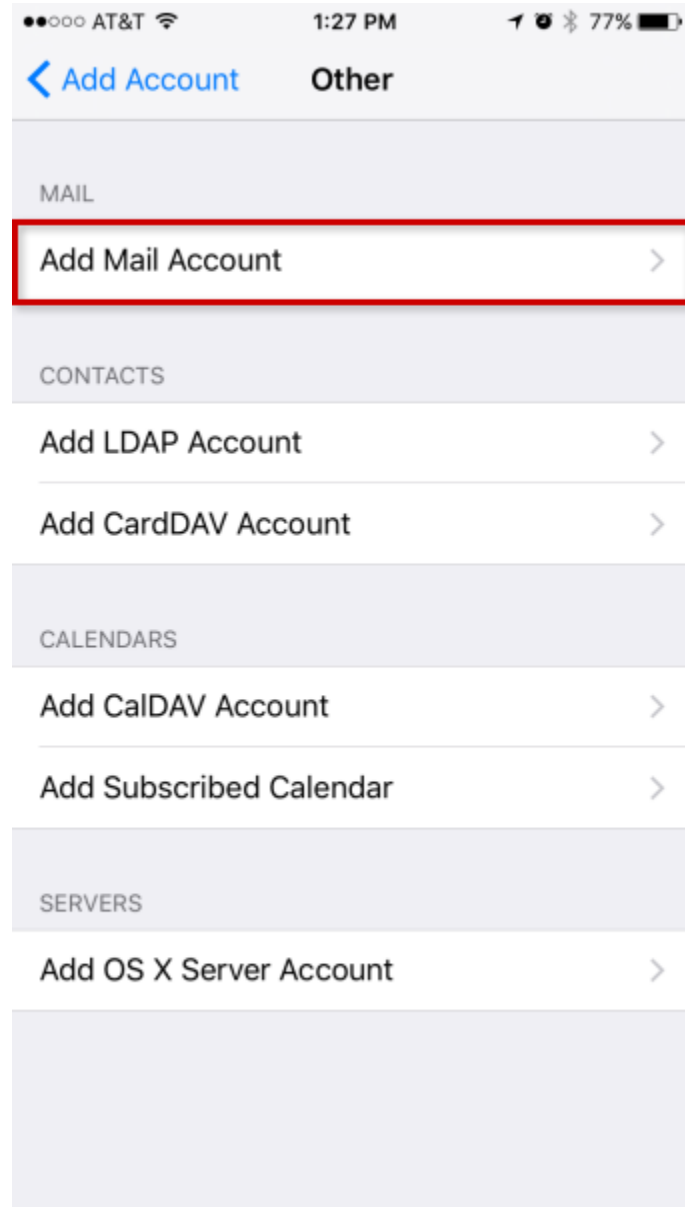
Step 4

Scroll down and select **Other**.



Add account screen
Step 5

Select **Add Mail Account**.



Other mail account screen

Step 6

Enter the **name** you wish to display to others when sending mail, your **full e-mail address**, and the **password** for the e-mail account. The **description** will mirror the e-mail

address by default, although you may change it to whatever you

Cancel New Account Next

Name John Smith

Email account@1and1help.com

Password ●●●●●●●

Description account@1and1help.com

"com"

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123 😊 🎤 space return

like.

New account screen

Step 7

Tap the **Next** button.

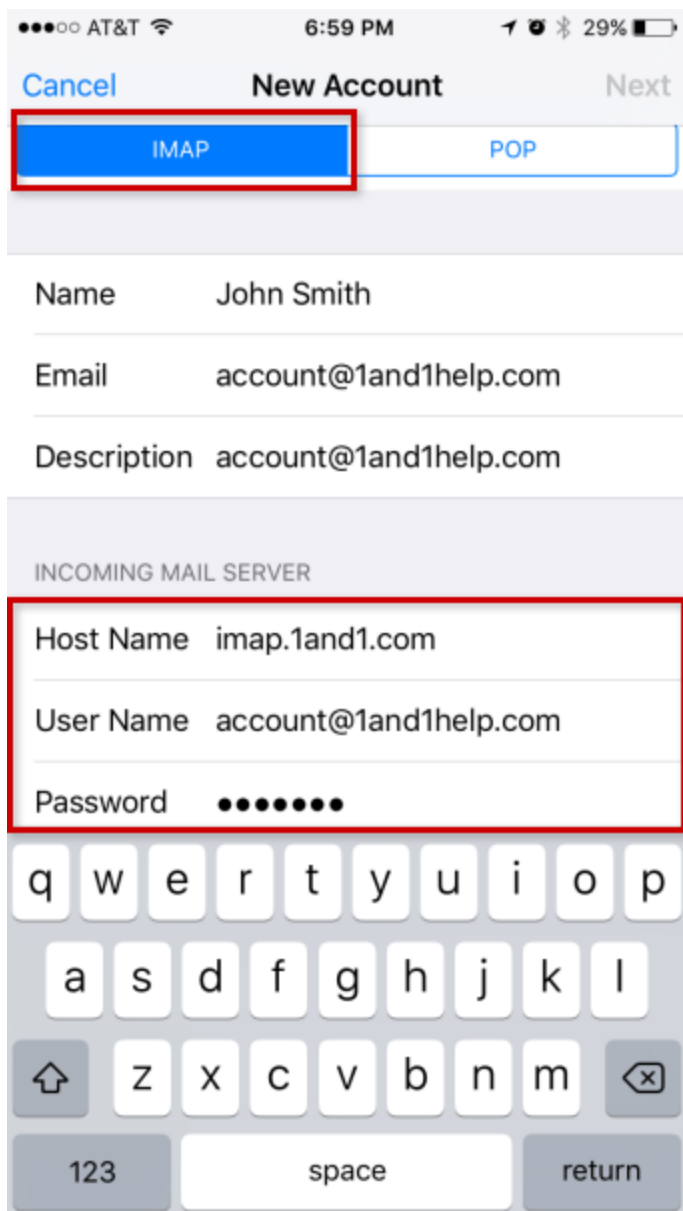
The screenshot shows the 'New Account' screen in an email client. At the top, there are three buttons: 'Cancel', 'New Account', and 'Next'. The 'Next' button is highlighted with a red box. Below the buttons, there are four text input fields: 'Name' (John Smith), 'Email' (account@1and1help.com), 'Password' (masked with dots), and 'Description' (account@1and1help.com). At the bottom, a keyboard is visible with the text 'com' in the input field.

New account screen

Step 8

Ensure that **IMAP** is selected at the top and that the name, address and description have been carried over.

Scroll down and enter **imap.1and1.com** in the Host Name field and your **full E-mail Address** in the User Name field under the Incoming Mail Server section.



New account screen

Step 9

Enter **smtp.1and1.com** in the Host Name field and your **full E-mail address** in the User Name field under the Outgoing Mail Server section. Enter the **Password** for the E-mail

account.

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Cancel New Account Next

INCOMING MAIL SERVER

Host Name imap.1and1.com

User Name account@1and1help.com

Password ●●●●●●

OUTGOING MAIL SERVER

Host Name smtp.1and1.com

User Name account@1and1help.com

Password ●●●●●●

1 2 3 4 5 6 7 8 9 0

- / : ; () \$ & @ "

#+= . , ? ! ' ⌫

ABC space return

New account screen

Step 10

Tap the **Next** button.

Cancel **New Account** **Next**

INCOMING MAIL SERVER

Host Name imap.1and1.com

User Name account@1and1help.com

Password ●●●●●●

OUTGOING MAIL SERVER

Host Name smtp.1and1.com

User Name account@1and1help.com

Password ●●●●●●

1 2 3 4 5 6 7 8 9 0

- / : ; () \$ & @ "

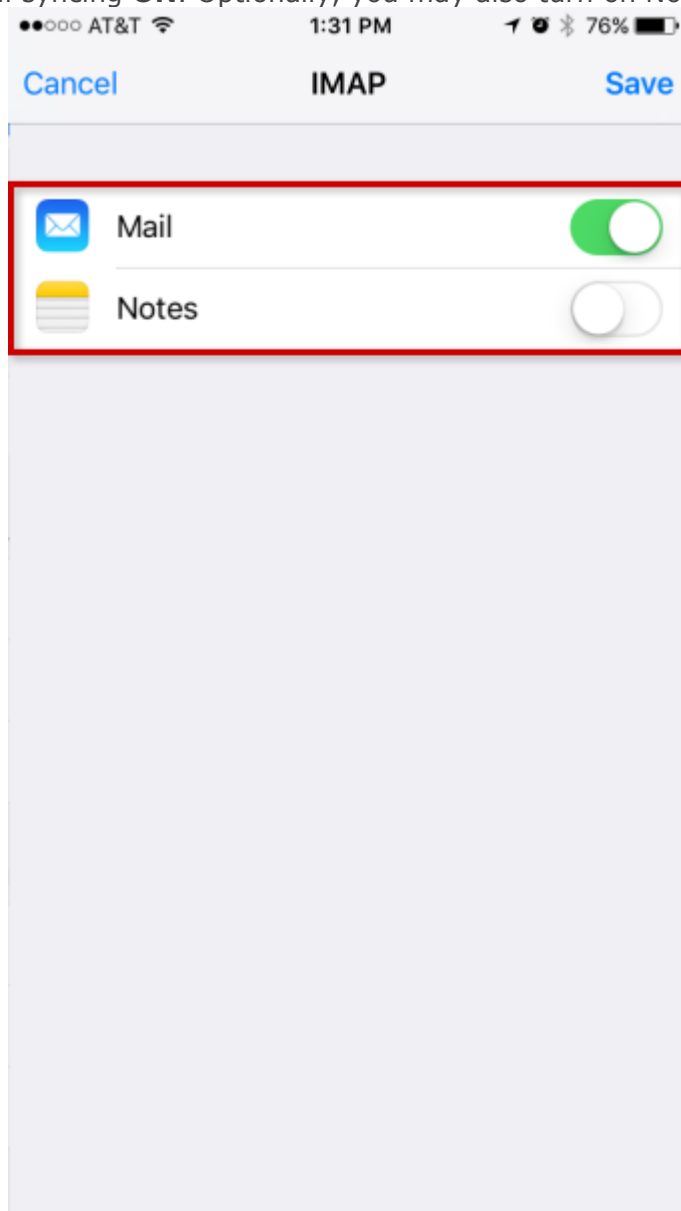
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ABC space return

New account screen

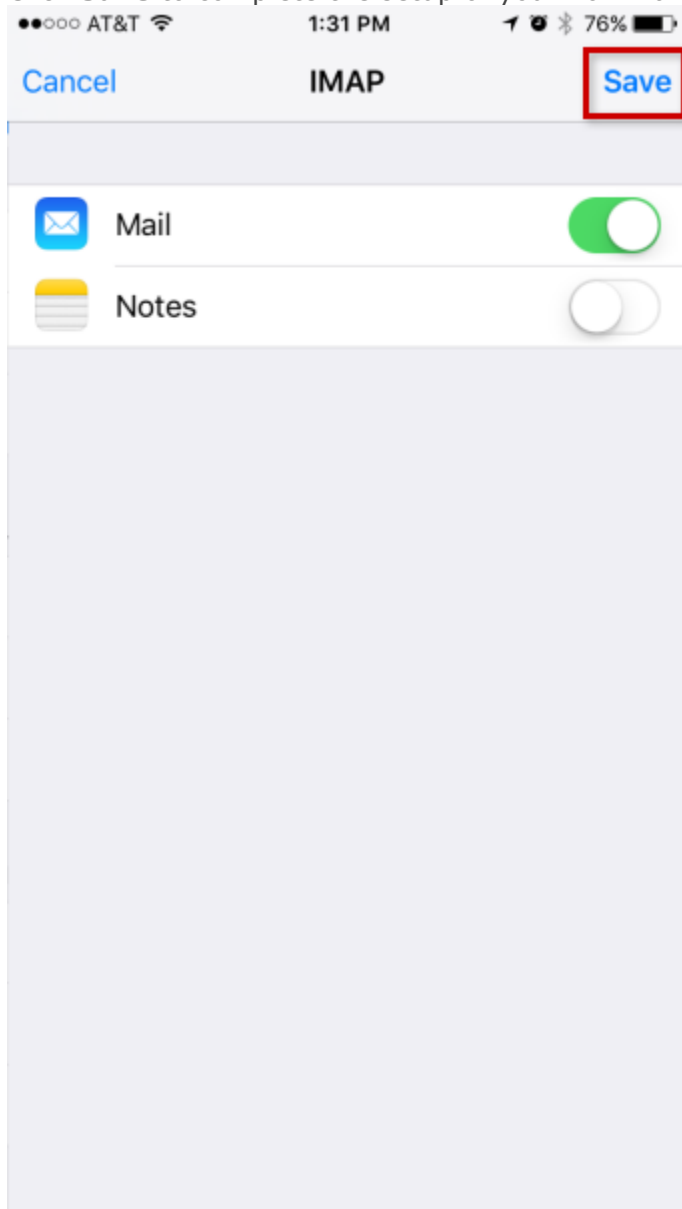
Step 11

Turn Mail syncing **ON**. Optionally, you may also turn on Notes



syncing.
Sync with IMAP
Step 12

Click **Save** to complete the setup of your 1&1 Mail Basic account on your iPhone.



Accounts overview

Your 1&1 e-mail account is now connected to your iPhone and you can access it at anytime.